

Non-exhaustive summary of BNP Paribas' ISO certifications and labels

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In 2024, 14 **ISO 14001** environmental certifications were in progress at BNP Paribas, covering nearly 83 000 employees, or 45% of its workforce, demonstrating the renewed commitment of the business lines for property management (France and Belgium), IT assets (France, Belgium, Great Britain), Leasing solutions with Arval (France, UK, Belgium, Germany, Spain, Poland, Netherlands, Italy, Romania).

3 entities, IMEX (management of BNP Paribas buildings), CIB Portugal and BGL, obtained **ISO 50001** certification for energy management, involving more than 6 400 employees, or 3,5% of the Group's workforce.

BNP Paribas has, where relevant, many **ISO 27001** certifications, related to Information Security Management System. The main one is that of BP²I in France, which provides IT production for most Group entities. These certified structures in the Group's IT production represent an overall coverage of around 80% of the sites.

BNP Paribas entities are also **ISO 9001** certified (quality management) in France, UK, Belgium, Germany, Spain, Poland, Netherlands, Italy, Romania, India, Algeria, **ISO 45001** certified (management of health and safety at work) in Italy, **ISO 20000-1** certified (management of IT services) in France, **ISO 22301** certified (Security and operational resilience - Management of business continuity) in Italy and Poland, and **ISO 39001** certified (management of road safety) in Italy.

In addition, BNP Paribas SA also holds 3 labels:

- the **Alliance Label Diversity / Label Professional Equality** (Afnor) for the Group and different subsidiaries,
- the **Responsible digital Label** for entities in France, Romania and Spain,
- the **Responsible Procurement and Supplier Relations Label** (Corporate Mediation, Ministry of Economy and Finance France) for the Group, BNL and Personal Finance in France.

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